

DHARSHIKA AVIATION PVT LTD

(ADVT. NO. DA/HRD 117 - Dated 25/03/2026)

Helpline no.- 91 7981652041 / 9640581605

(Mon-Sat 10am to 6pm)

Email:info@dharsnikaaviation.org

• Application Start Date	25/03/2026
• End Date	20/04/2026

DHARSHIKA AVIATION PVT LTD invites applications from enthusiastic and service-oriented candidates for **Airport Operations** at various Airports across India. Applications are invited from eligible Indian candidates for the post of **Customer Service Associate (CSA) - Airport Operations** for deployment at various Airports across India.

Interested candidates who are willing to build a career in the Aviation and Airport Service sector are encouraged to apply.

Eligibility Criteria

- ✓ Minimum Qualification: **Intermediate (10+2) / Any Degree**
- ✓ Age: **18 - 28Years**
- ✓ Freshers can Apply
- ✓ Aviation / Hospitality background preferred
- ❖ **salary in the range of ₹18,000 - ₹30,000 per month depending on location, profile and performance.**

Required Skills

- Basic English & Local Language Communication
- Customer Handling Ability
- Presentable Personality
- Team Working Skills
- Positive Attitude

ONLINE EXAMINATION PATTERN [Pre -Screening Assessment]

Section	Marks
Aviation Awareness	25
English	25
Reasoning	25

Recruitment Process Subject to Company Policy & Operational Requirements

No Employment Rights Shall Accrue Until Final Deployment Confirmation

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Section	Marks
Customer Handling	25

Total Marks: 100
Duration: 60 Minutes
Mode: Online (CBT)

- I. The examination contains 100 objective-type multiple-choice questions.
- II. Each question carries 1 mark. No marks would be awarded for unattempted questions.
- III. The examination will be conducted in bilingual (English & Hindi).
- IV. There will be no negative marking
- V. Online Assessment Processing Fee of ₹450/- shall be applicable for all applicants.
- VI. The application fee will remain the same for all candidates, including those belonging to reserved categories such as SC, ST, OBC, and EWS.
- VII. Candidates must ensure that the examination fee is paid before the application deadline. A delay in payment submission will be the candidate's responsibility.
- VIII. There shall be no provision for re-evaluation / re-checking/scrutiny of the answer sheet/score. No correspondence in this regard shall be entertained.

How to Apply

- I. Applications should be submitted only through the ONLINE MODE by logging on to the official website www.dharshikaaviation.org Applications will NOT be accepted through any other mode.
- II. Wrong information in any column may lead to the application getting rejected altogether.
- III. Before submitting the online application, the candidates MUST preview the application to ensure that they have provided the correct information, particularly the email, phone number & and uploaded the correct latest photograph. The online application should only be submitted after ensuring the information and photographs are correct
- IV. Candidates are advised to register well in time since the application portal witnesses a huge number of applications during the closing date

Selection Process

- I. A Candidate has to first appear for a written test.
- II. Candidates who qualify in the written test will further appear for the personal round of interviews in the company's registered office.
- III. The date & timing for the interview will be mentioned in the call letter, which will be uploaded on the website.
- IV. The interview will be conducted in Hindi and English language only.
- V. Final selection shall be subject to successful completion of mandatory aviation training, medical fitness, background verification, and availability of vacancies at respective airport locations.

- VI. Training fee applicable only after interview
- VII. DHARSHIKA Aviation Pvt Ltd maintains strict internal controls to prevent malpractice, impersonation, or unfair means at any stage of recruitment.
- VIII. The decision of the Company regarding shortlisting, training nomination, and deployment shall be final and binding on all candidates.

MEDICAL & PHYSICAL STANDARDS

- I. Candidates must be in sound mental and physical health and free from any disease or disability that may interfere with the efficient performance of airport operational duties.
- II. Applicants should possess adequate vision, hearing ability, and general physical fitness required for customer handling, standing duties, and movement within airport operational areas.
- III. Candidates must be capable of working in rotational shifts including night shifts, extended working hours during peak operational requirements, and in indoor as well as outdoor airport environments.
- IV. The nature of airport ground duties may include walking for long durations, assisting passengers, handling baggage coordination, and supporting operational teams, and therefore candidates should be physically capable of performing such tasks.
- V. Final selection shall be subject to medical fitness assessment / self-declaration / verification as per the company's operational standards.
- VI. Candidates with serious medical conditions, untreated chronic illness, or physical limitations that may affect safety, performance, or service delivery may not be considered suitable for deployment.
- VII. Dharshika Aviation Pvt Ltd reserves the right to review and determine medical suitability of candidates at any stage of the recruitment or training process.

GENERAL INSTRUCTIONS TO CANDIDATES

- I. Before applying for the above-mentioned posts, candidates are advised to carefully read the detailed advertisement and ensure that they fulfil all eligibility conditions prescribed for the post.
- II. Candidates are advised in their own interest to submit the application much before the closing date and not to wait till the last date to avoid the possibility of technical glitches or heavy load on the application portal.
- III. Candidates must ensure that they meet the prescribed eligibility criteria in terms of age, educational qualification, communication ability, and medical fitness as on the closing date of application.
- IV. No request for change or correction in any particulars of the application form shall be entertained under any circumstances after final submission.
- V. Candidates must provide their correct and active email ID and mobile number in the application form, as all communication regarding online examination, interview, and further selection process shall be made only through registered contact details.
- VI. The Online Examination (Computer Based Test) shall be conducted as per the schedule communicated to eligible candidates. Candidates must ensure availability of a stable internet connection and suitable device to appear for the examination.

- VII. Candidates are required to login to the examination portal within the stipulated time. Late entry to the online examination shall not be permitted.
- VIII. Adoption of any unfair means, impersonation, assistance from third parties, or use of unauthorized electronic devices during the online examination shall lead to disqualification of candidature.
- IX. Candidates shortlisted based on performance in the online examination shall be called for Personal Interview / Document Verification / Grooming & Medical Assessment.
- X. Successful completion of prescribed aviation training programme is mandatory for final selection and deployment.
- XI. A prescribed training and uniform processing fee shall be applicable only after qualifying in the online examination and interview stages.
- XII. No TA/DA shall be admissible for appearing in the interview, document verification, or training process.
- XIII. Candidates must produce original certificates pertaining to age, qualification, identity, and other relevant documents at the time of verification.
- XIV. The number of vacancies indicated in this notification is provisional and may vary depending upon operational requirements.
- XV. The name and date of birth of the candidate shall be as recorded in the Matriculation / Secondary School Certificate issued by the recognized Board.
- XVI. Candidates must be in sound mental and physical health, with the ability to work in rotational shifts including night duties at airport operational areas.
- XVII. Dharshika Aviation Pvt Ltd reserves the right to modify / cancel / reschedule the recruitment process or alter the selection methodology at any stage without assigning any reason.

AIRPORT DEPLOYMENT LOCATIONS

Selected candidates may be considered for deployment at various airport locations across India based on operational requirements, vacancy availability, training performance. The indicative airport locations include but are not limited to:

▪ Hyderabad – Rajiv Gandhi International Airport
▪ Bengaluru – Kempe Gowda International Airport
▪ Chennai International Airport
▪ Mumbai – Chhatrapati Shivaji Maharaj International Airport
▪ Delhi – Indira Gandhi International Airport
▪ Goa International Airport
▪ Kochi International Airport
▪ Visakhapatnam Airport
▪ Vijayawada International Airport
▪ Pune Airport

Deployment at any location shall be subject to company requirements, airport operational clearances, and candidate suitability. Candidates must be willing to relocate and work in shift-based airport environments as part of professional aviation ground operations.

DISCLAIMER:

- ❖ It has come to the notice of Dharshika Aviation Pvt Ltd that certain unscrupulous individuals and fraudulent agencies are falsely representing themselves as employees, associates, agents, or recruitment consultants of the Company and are attempting to solicit money from job seekers by offering fake employment opportunities.
- ❖ The General Public is hereby informed that Dharshika Aviation Pvt Ltd has not authorized any individual, agent, consultancy, or third-party agency to conduct recruitment, schedule interviews, issue appointment letters, or collect any form of payment on behalf of the Company.
- ❖ Candidates are strongly advised to exercise caution and verify all recruitment-related communications through the official contact details of Dharshika Aviation Pvt Ltd before taking any action.
- ❖ Any person dealing with such unauthorized individuals or agencies for the purpose of securing employment with Dharshika Aviation Pvt Ltd shall be doing so entirely at their own risk, responsibility, cost, and consequences. The Company shall not be held liable under any circumstances for any loss, damage, or hardship arising out of such fraudulent activities or misleading advertisements.
- ❖ Dharshika Aviation Pvt Ltd reserves the right to initiate appropriate legal proceedings, including civil and criminal action, against any person(s) or organization(s) found to be misusing the Company's name, brand identity, or recruitment process for unlawful gain.

